

Warranty

Your Louvre windows from Breezway are warranted against defects arising from faulty workmanship or materials for up to seven years from the date of receipt of goods, provided the following conditions are met.

- a. The product is installed in accordance with the manufacturer's Product Performance Warranty, written installation specification and with all relevant Standards.
- b. The product has been maintained according to Breezway and industry recommendations.
- c. The product has not been subject to misuse, physical abuse or neglect.
- d. Manufacturing standards and tolerances are not deemed defects, nor are industry variations in colour of aluminium, plastic and timber componentry.
- e. Breezway accepts no responsibility for glass breakage (except for faulty workmanship or materials), toughened and float glass is guaranteed against defects and degradation for three (3) years (if supplied by Breezway).
- f. Moving parts, which wear out as part of normal use, are guaranteed for three (3) years. All electrical components are guaranteed for three (3) years.
- g. This Guarantee is limited to the repair or replacement of the faulty product at the company's discretion, but does not extend to the installation or refinishing of a replacement product.
- h. Only repairs carried out by Breezway personnel or authorised agents are covered by this Guarantee.
- i. Claims under this Guarantee should be made within one month of the defect arising in the product. Copies of documentation showing the purchase date of the product should be included with your written claim and forwarded to the nearest Breezway office.

The Guarantee is in addition to all other rights and remedies in respect of this product to which you are entitled under the local laws.